

The work of the Office of Ombudsman for Long-Term Care is a service of the Minnesota Board on Aging provided free of charge to Minnesotans statewide.



800-657-3591

Attention. If you need free help interpreting this document, call the above number.

የስተውሉ፡ ከላምንም ክፍያ ይህንን ዶክመንት የሚተረጎም ለስተርጓሚ ከፈለጉ ከላይ ወደተጻፈው የስልክ ቁጥር ይደውሉ።

ملاحظة: إذا أردت مساعدة مجانية لترجمة هذه الوثيقة، اتصل على الرقم أعلاه.

သတိ။ ဤစာရွက်ကတ်မူအားအခမဲ့ဘာသာပြန်ပေးပို့ခြင်း အကူအညီလိုအပ်ပါက အထက်ဖော်ပြပါနံပါတ်တွင် ခေါ်ဆိုပါ။
kMNT'sMKal' . eblG~k'tUvkarCMnYyk~gkarbkE''bäksarenHeday²
tKit«fÅ sUmehATUrs&Bltamelxxagell .

請注意，如果您需要免費協助傳譯這份文件，請撥打上面的電話號碼。

Attention. Si vous avez besoin d'une aide gratuite pour interpréter le présent document, veuillez appeler au numéro ci-dessus.

Thov ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntauv no pub dawb, ces hu rau tus najnpawb xov tooj saum toj no.

ymol.ymo;b.wuh>l zJerh>vd.b.w>rRpXRuvDvXw>uusd;xH0J'.vHm
wDvHmrDwcgtHRM.<ud;b.vDwJpdeD>*H>vXx;tHRM.wuh>l

알려드립니다. 이 문서에 대한 이해를 돕기 위해 무료로 제공되는 도움을 받으시려면 위의 전화번호로 연락하십시오.

ໂປຣດຊາບ. ຖ້າຫາກ ທ່ານຕ້ອງການການຊ່ວຍເຫຼືອໃນການແປເອກະສານນີ້ພຣີ, ຈົ່ງໃຫ້ໂປທໝາຍເລກຂ້າງເທິງນີ້.

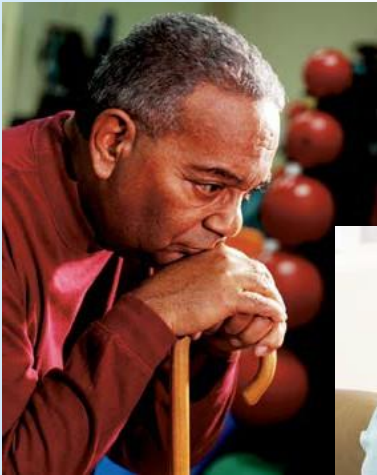
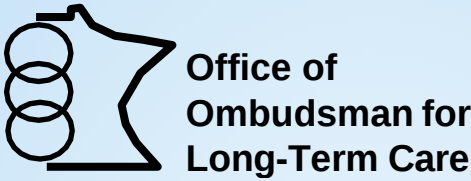
Hubachiisa. Dokumentiin kun tola akka siif hiikamu gargaarsa hoo feete, lakkoobsa gubbatti kenname bilbili.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, позвоните по указанному выше телефону.

Digniin. Haddii aad u baahantahay caawimaad lacag-la'aan ah ee tarjumaadda qoraalkan, lambarka kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Chú ý. Nếu quý vị cần được giúp đỡ dịch tài liệu này miễn phí, xin gọi số bên trên.



For accessible formats of this information or assistance with additional equal access to human services, write to MBA.OOLTC@state.mn.us, call 651-431-2555 or 1-800-657-3591, or use your preferred relay service. ADA1 (2-18)

Office of Ombudsman for Long-Term Care

A service of the Minnesota Board on Aging, the Ombudsman advocates for adults needing or receiving long-term care.

The office promotes person-directed living that respects people's values and preferences, and works to preserve individual rights.

Minnesota's Ombudsman for Long-Term Care serves all of Minnesota, with staff based in the Twin Cities and regional offices statewide.

Ombudsmen and volunteers work with individuals, their families, health care and service providers and public agencies to ensure the health, safety, well-being and rights of long-term care consumers.

Ombudsmen also work to improve the health care and social services delivery systems through changes in state and federal law and policy.

Serving

- Nursing home and boarding care home residents
- Those living in other adult care homes, such as assisted living, customized living or foster care
- People receiving home care services
- Medicare beneficiaries with hospital access or discharge concerns
- Anyone seeking information about long-term care services

Helping

Providing information and consultation about:

- Consumer rights
- Service options
- Facility regulations

Investigating and resolving complaints about:

- Quality of care or services
- Quality of life
- Rights violations
- Access to services
- Service terminations
- Discharge or evictions
- Public benefit programs

Working with service providers to promote a culture of person-directed living

Identifying issues and advocating for change

Contact us

Phone: 800-657-3591 or 651-431-2555

TDD/TTY: 711

- Calls will be routed regionally
Office of Ombudsman for Long-Term Care
P.O. Box 64971
St. Paul, MN 55164-0971

Volunteer with the Ombudsman Office

- Receive training and certification to work with regional ombudsmen
- Educate consumers about ombudsman services
- Advocate for quality of life and services through regular visits to residents



LGBTQ + safe



Office of
Ombudsman for
Long-Term Care

<https://mn.gov/ooltc/>

