# Leading With Care



## Meet Care Resource Connection

Care Resource Connection bridges the gaps between our community and the resources they need. Our Care Coordination Model is considered a best practice among Community Health Programs, creating resilient communities that advance health equity in access to healthcare and services. We work directly with fire, law enforcement, and public safety partners to connect the right resources at the right time to better serve patient needs and decrease the over-utilization of community emergency services.

## Mission

Care Resource Connection bridges the gaps between our community and the resources they need by reducing the social, economic, and psychological barriers to care and service.

## Vision

Care Resource Connections empowers community members and builds advocates for health, safety, and wellness. We envision a future where every community member's unique needs are met with the right resources at the right time.





## Building a Comprehensive Community Construct

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### COMMUNITY LEADERSHIP

- Create a trusted brand relationship between the Fire Department & residents
- Comprehensive understanding of community needs
  - Mitigate gaps in a community's Social Determinants of Health (SDoH)
  - Reduce taxpayer burden from excessive and unnecessary 911 calls
- Community Health Leadership Training for the Fire Department
- First-of-its-kind program introducing care coordination on a community level
- Construct a Community Health Alliance (CHA)

### COMMUNITY STAKEHOLDERS

- Create & improve existing infrastructure
- Comprehensive identification of stakeholders & foster buy-in/support
- Community & Healthcare Provider Participation & Education
  - Healthcare Provider/System Support & Participation
- Construct alignment of long-term care (LTC/SNF) & senior buildings (ALF/ILF/MC)
  - Emergency Preparedness
  - 911 Call Appropriateness & Reduction
  - CPR Policies
  - Fall Risk Mitigation
  - Testing

#### • Table-top Exercises

#### COMMUNITY HEALTH ALLIANCE

- Create novel partnerships for the betterment of community health
- Comprehensive network establishment to meet a community's needs
- Community risk reduction
- Construct the Health Alliance with community stakeholders

#### COMMUNITY RESIDENTS

- Create access points & bridge gaps to meet resident needs
- Comprehensive assessment of community residents
  Listen to hear what residents are looking for and need within their community
- Community integration of healthcare technology
  - No or minimal cost to community residents
- Construct a Sustainable Model that the Leadership, Health Alliance, and Stakeholders can manage
  - 911 call reduction
  - Reduced hospitalizations